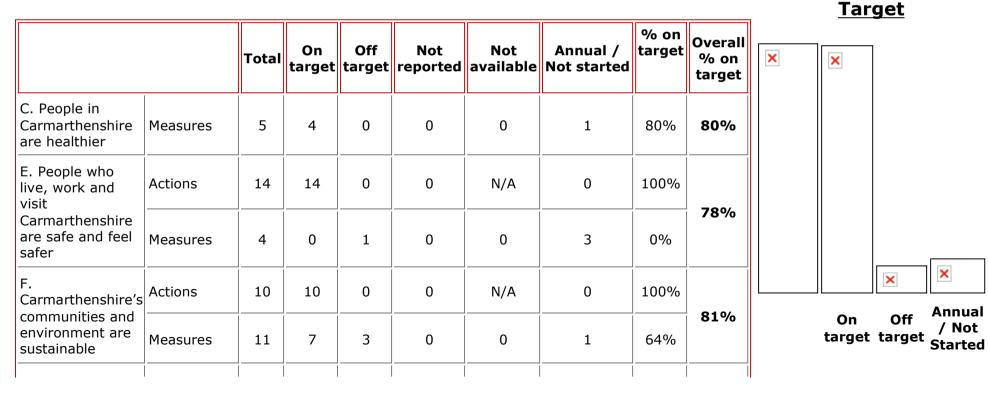
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Performance against

Report B Scrutiny measures & actions full monitoring report Environmental and Public Protection scrutiny - at Half Year 2015/16

Filtered by: Organisation - Carmarthenshire County Council Source document - Improvement Plan 2015/16

The table below provides a summary progress against target for the Actions and Measures contained within the selected document



Overall Actions and Performance Measures	i 44	35	4	ο	ο	5	80%	
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Outcome Agreement Grant Monitoring

Total Deliverables	On Target	Off Target or Not Available	Not Yet Due or Annual	Not Reported
4	4	0	0	0

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Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: i) Trading Standards PPN/001i Service Head: Robin Staines			Q2: 36 End Of Year: 100	27	25 It: Result: 38 Calculation: (60÷158) × 100	Target: 50	Target: 100
2014		2014/15 omparative Data		Performance status: On target 2015/16 Target and Results			
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: ii) Food Hygiene PPN/001ii	Not applicable		Q2: 47 End Of Year: 100	Target: 15 Result: 22	Target: 35 Result: 48	Target: 60	Target: 100

					Calculation: (310÷645) × 100		
Service Head: Robin Staines			Performance status: On target				
	Co	2014/15 omparative Data			2015/16 Target a	nd Results	5
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: iii) Animal Health PPN/001iii	Not ap	plicable	Q2: 29 End Of Year: 98	Target: 10Target: 28Target: 55:Result: 17Result: 35Calculation: (64÷183) × 100Calculation: 100		Target: 100	
Service Head: Robin Staines			Performance	status: C)n target		
	Co	2014/15 omparative Data	, I	2015/16 Target and Results			
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of food establishments which are 'broadly compliant' with food hygiene standards PPN/009	96.03	94.05	Q2: 93.87 End Of Year: 94.16	Target: 93.00 Result: 94.55	Target: 93.00 Result: 95.57 Calculation: (1876÷1963) × 100	Target: 93.00	Target: 93.00
Service Head: Robin Staines	<u> </u>	<u> </u>	Performance			<u> </u>	

Report B Scrutiny measures & actions full monitoring report **Environmental and Public Protection scrutiny - at** Half Year 2015/16



Action	11722	Target date	31/03/2016			
Action promised	We will continue to ensure effective partnership working in relation to the 'Transform' Integrated Offender Management (IOM scheme to reduce reoffending					
Comment	identified cohort of offender partner agencies. Developm providers and the launch of offenders sentenced to Com Teams. The latest performa	ur key offenders - `Trawsnewid/Transform` has c s are targeted by a co-located team of Police and ents this quarter have included regular criminal ju `Supported Compliance` in the county which is a munity Orders, Suspended Sentences and Prison nce data (12 month period ending in June) for the by the cohort, with an associated cost of crime say	Probation officers working with a number of ustice meetings with local substance misuse service programme of early intervention visits to Licences, carried out by Neighbourhood Policing IOM cohort recorded crime shows that crimes			
ervice Head	I: Wendy S Walters	Performance status: On target				
Action	11723	Target date	31/03/2016			
Action promised	We will promote crime prev	ention projects and in particular those relating to	vulnerable people			
Comment	and protecting people again the support of the CSP, has equipment are loaned to me these boxes for high risk do In relation to cyber crime, T digital forensic unit – the or	been set up to combat burglaries and cut crime a embers of the public to protect their homes while of mestic violence cases to try and bridge the gap le rading Standards Officers continue to offer advice	ipment loan scheme established by the Police with nd the fear of crime. Boxes containing security on holiday. Work is being progressed to develop ft by the removal of the Bobby Van Scheme. and investigate cyber crimes through the Council's ess about only using secure websites, not clicking			

Service Head: Wendy S Walters		Performance status: On target				
Action	11724	Target date 31/03/2016				
Action promised	d We will develop an action plan for the county to achieve the White Ribbon Campaign Town Award, which will demonstrate the commitment of the Council and its partner organisation to tackle domestic abuse, particularly involving men and boys and working to end violence against women					
Comment	This work will be prioritised in Q3, working in partnership with other CSP members to obtain the award for the county.					
Service Head	: Wendy S Walters	Performance status: On target				

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Theme: E. People who live, work and visit Carmarthenshire are safe and feel safer Sub-theme: E2 Improving the confidence of local communities that we are tackling the issues that matter most

Measure Description	2014/15 2015/16 Ta Comparative Data		2015/16 Targe	rget and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to repair all street lamp failures during the year THS/009	Not ap	plicable	Q2: 3.82 End Of Year: 3.98	Target: 4.00 Result: 3.98	Target: 4.00 Result: 5.57 Calculation: 11993÷2152	Target: 4.00	Target: 4.00
Comment	The reason for the high number of days this quarter is that two of the Towers (Mobile Elevated Work Platforms) were off the road (In the garage) for more than 4 weeks during this quarter. The service only has four towers in total, so this meant the service was down to half of the fleet for over a mont					he service	
Remedial Action	Please see comm	ient.					
Service Head: Mario Cresci			Performance	e status: Off	target		×

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11725	Target date	31/03/2016			
We will work to increase re	eport of crime and disorder and promote engager	ment mechanisms with local communities			
Neighbourhood policing teams continue to promote engagement mechanisms to ensure contact with local communities. This includes a new Community messaging system (to replace Online Watch Link - OWL) with local communities to increase the take up of this useful engagement tool for reporting crime and disorder and notifying of local policing issues and crime prevention measures.					
endy S Walters	Performance status: On target				
11726	Target date	31/03/2016			
We will continue to raise a	wareness of the work undertaken in partnership	to tackle local priorities for local communities			
Promotion has taken place of some of the work taken forward by the CSP's action groups to tackle local priorities. These have included neighbourhood police literally setting out their stall at Llanelli Market to reach out to the community, an initiative targeted at people going away of holiday, ensuring both GCSE and A-level students enjoyed safe celebrations of their exam results, and articles prepared in advance on security over Christmas. The police market stall advices local people on home security with displays of equipment and involves other partners such as the fire service. The public is also welcome to report crimes there.					
	We will work to increase re Neighbourhood policing tea includes a new Community take up of this useful enga prevention measures. endy S Walters 11726 We will continue to raise a Promotion has taken place have included neighbourho initiative targeted at peopl their exam results, and art	We will work to increase report of crime and disorder and promote engagerNeighbourhood policing teams continue to promote engagement mechanismincludes a new Community messaging system (to replace Online Watch Lintake up of this useful engagement tool for reporting crime and disorder andprevention measures.endy S WaltersPerformance status: On target11726Target dateWe will continue to raise awareness of the work undertaken in partnershipPromotion has taken place of some of the work taken forward by the CSP'shave included neighbourhood police literally setting out their stall at Llanellinitiative targeted at people going away of holiday, ensuring both GCSE andtheir exam results, and articles prepared in advance on security over Christ			

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Action	11317	Target date	31/03/2016 (original target 31/03/2015)
Action promised	We will conduct	an evaluation of the Desig	nated Public Place Order and consider and implement any resulting recommendations
Comment		eing obtained from key sta e CSP at its January meeti	akeholders during September and the information will be considered in Q3 and ng.
Service Head Walters	: Wendy S	Performance status: 0	n target
Action	11728	Target date	31/03/2016
Action promised	We will ensure of anti-social beha	-	tion between partner agencies and Gwalia in the running of the new service to tackle
Comment		n the service was discusse	group covering ASB and presentation given relating to the service. Performance d by partners and improved links made. A presentation to the CSP will be made by
Service Head Walters	Wendy S	Performance status: 0	n target
Action	11729	Target date	31/03/2016
Action promised	We will work wi	th partners to implement t	he new Anti-Social Behaviour legislation
Comment			at a local and regional level, and additional information has been circulated to partner aken place at a local level regarding implementing certain of the new powers

i	introduced by the legislation and processes are being finalised with police colleagues.					
Service Head: Walters	Wendy S	Performance status: On target				

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Action	11730	Target date	31/03/2016		
Action promised	We will promote further the never condone or commit vi		hich calls on people to make a pledge that they will		
Comment	presentation to the "Brain In awards, for his work and the who have been involved in a	e campaign. Work is ongoing with the YOPS to dev alcohol-related violent crime. The DVD made by Pa ns to schools and colleges will begin again in Sept	dium and continues to receive recognition, including		
Service Hea	d: Wendy S Walters	Performance status: On target			
Action	11731	Target date 31/03/2016			
Action promised		h licensed premises and other partners to tackle p ne and anti-social behaviour	problems to Town centre's at night relating to		
Comment	issues relating to any proble regarding violent crime. This delivered by the relevant pa behaviour, violent and subs	m licensed premises in the county. Incidents at lices results in an action plan being drawn up for any rtners. Any issues from this group are fed into the cance misuse related crime. Police continue to wor nightlight street pastor scheme in Carmarthen on	CSP subgroup responsible for anti-social k closely in the night time economy with door		

Service Head: Wendy S Walters

Performance status: On target

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		, work and visit Carmarthenshire are safe an umber of road traffic accidents	d feel safer			
Action	11749	Target date	31/03/2016			
Action promised	We will implement the state of the art mapping software for police reported road traffic incidents and traffic monitoring data					
Comment	Section 151 Report Submitted to the Council`s Director of Corporate Services seeking consent to procure specialist software package from specificed supplier. Available budget £10,500.					
Service Head: St	ephen G Pilliner	Performance status: On target				
Action	11750	Target date 31/03/2016				
Action promised	d We will develop a draft Road Safety Plan to reflect the casualty reduction targets published in the Welsh Governments Road Safety Framework					
Comment	 Provide verbal report on progress with reducing road casualties in 2014-15 to the Environmental & Public Protection Scruti Committee on the 18th Sept. `15. 2. Submit in Sept. `15 to Welsh Government officers the Carmarthenshire update on progress with implementation of actions and goals set out in the Welsh Governments Road Safety Framework 2020. 3. 					
	Attend on the 30th Sept. `15 the All Wales Strategic Road Safety Group Meeting. 4. Community Safety Partnership - Road Safety Action Group Meeting held on 21st Sept. `15 - partners agreed to set road safety initiative actions for 2015-16 by the 21st October `15					

Service Head: Sto	ephen G Pilliner	Performance status: On target				
Action	11751	Target date	31/03/2016			
Action promised	We will promote across all	Welsh council's the Carmarthenshire Council eva	luation model for older drivers refresher training			
Comment JMcE gave verbal update of Carmarthenshire CC`s older drivers evaluation exercise at the All Wales Strategic Road Saf Group meeting held in Builth wells on the 30th Sept. `15. JMcE will provide a further update at a meeting to be held in Cardiff with Welsh Government officers on the 19th Octob 2015.						
Service Head: Sto	ephen G Pilliner	Performance status: On target				
Action	11752	Target date	31/03/2016			
Action promised	In conjunction with the Mi awareness courses for mo	d and West Wales Fire and Rescue Service, we wi tor cyclists	Il develop an in county capacity to deliver trainin			
Comment	training events in Carmart	ovided a Road Safety Grant allocation in 2015-16 henshire. Motorcycle training events have been h icy motorcycle engagements in Llandovery to pro	eld in Fire Stations across the county. The			
Service Head: Sto	anhan G Billinar	Performance status: On target				

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	Theme: F. Carmarthenshire's communities L Living within our environmental limits usi		sources		
Action	11644 🗵	Target date	31/03/2016		
Action promised	Delivery of 'Climate Adaptation Action Planning dissemination of information on the key issues				
Comment	The Climate Adaptation Action Planning in Car series of workshops during 2014, was present September LSB meeting it has been agreed to recommendations where appropriate	ed to the Carms LSB on the 22 July. Fol	lowing further discussion at the 17		
Service Head:	Wendy S Walters	Performance status: On target			

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Measure Description	Co	2014/15 mparative Data	I		2015/16 Target and	Results	
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of municipal wastes sent to landfill	15.18	30.52	Q2: 32.35	Target: 15.00	Target: 15.00	Target: 15.00	Target: 15.00
×			End Of Year: 18.11	Result: 2.52	Result: 4.53		
WMT/004b					Calculation: (1768.54÷39063.24) × 100		
Comment	suitable for recyc Refuse Derived F	cling are extracted Fuel (RDF) to mar	d. The remaind kets within the	der of the e UK and E	acility at Nantycaws, whe waste is currently being b Europe. At present there is suitable for blending into	aled and and so aled and s	sold as
Service Head: Mario Cresci	·		Performance	e status:	On target		
Manaura Decerintian	2014/15 Comparative Data 2015/16 Target and					Results	
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
	-			L T		J	rear

collected by local authorities and prepared for reuse and/or recycled,			56.15	60.00	60.00	60.00	60.00
including source segregated biowastes that are composted or treated biologically in another way			End Of Year: 59.61	Result: 57.15	Result: 58.06		
WMT/009b					Calculation: (22682.04÷39063.24) × 100		
Comment	with recycling re shed. The House	quirements and e hold waste recycl	extraction of leading centre's (F	ss than ex IWRC) hav	ation of loss of the wood w spected reclyclates from the ve also experienced a high bing through the sites.	ne black b	ag sort
Remedial Action	Alternative arran	igements are beir	ng explored by	CWM env	vironmental.		
Service Head: Mario Cresci	Performance status: Off target				Off target		×
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of local authority collected municipal waste Prepared for	Not ap	plicable	Q2: 0.01	Target: 0.01	Target: 0.01	Target: 0.01	Target: 0.01
reuse WMT/010i			End Of Year: 0.02	Result: 0.46	Result: 0.53		
					Calculation: (208.67÷39063.24) × 100		
Service Head: Mario Cresci			Performance	e status:	On target		
	Co	2014/15 mparative Data			2015/16 Target and	Results	
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year

The percentage of local authority collected municipal waste Recycled	Not ap	plicable	Q2: 33.94	Target: 41.99	Target: 41.99	Target: 41.99	Target: 41.99
WMT/010ii			End Of Year: 42.14	Result: 35.27	Result: 35.65		
					Calculation: (13926.23÷39063.24) × 100		
Comment	Target was increased based on and on the extraction of recycla excluded due to not meeting wi anticipated.		s from the blac	ck bag sor	t shed. Unfortunately, the	e wood is o	
Remedial Action	Alternative arran	igements are beir	ng explored by	CWM env	ironmental.		
Service Head: Mario Cresci			Performance status: Off target				
Monouro Description	Co	a 2015/16 Target and Results					
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of municipal waste Collected as source segregated biowastes and composted or treated biologically in another way	Not ap	plicable	Q2: 22.20 End Of Year:	Target: 20.00 Result:	Target: 22.00 Result:	Target: 17.00	Target: 18.00
WMT/010iii			17.44	21.42	21.88 Calculation: (8547.14÷39063.24) × 100		
Comment					to level out at 40% desp courage householders to r		
Remedial Action		aste liners to 15,0 e Community Rec		is already	in being rolled out and wi	ill be close	ely
	1						

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		shire's communities and environment are sus noving towards becoming a zero-waste count					
Action	11781 Target date 31/03/2016						
Action promised		ehensive assessment and review of our current ker segregation method of collection (Necessity Test a					
Comment	number of vehicles that will been placed and are due to		se /recycling collection routes and to determine the vards. As a result, orders for new vehicles have now f our recycling initiatives and schemes will be				
Service Hea	ad: Mario Cresci	Performance status: On target					
Action	11782	Target date	31/03/2016				
Action promised		sehold recycling participation rates to maximise la urage householders to participate in our food and c					
Comment	scheme. In order to increase throughout the county. Each leaflet; the scheme will be a period of 2 weeks in the earl weeks of October. A post mo have increased participation in the county, subject to fun to establish participation in the out to by the team. In order	ly part of October to establish a benchmark with de onitoring exercise will take place during November ; the success of the trial will conclude the outcome ding. During the pre & post monitoring process, fla both the food and recycling scheme and subsequen to increase the level of knowledge for the contact	r trial is being introduced to 15000 properties vaste liners (7 litres) together with an information s. A pre-monitoring exercise was carried out over a elivery of the bags taking place during the latter 2015 and February 2016 to determine if the liners of the possibility of providing liners to all properties ash surveys were carried out by the awareness team at visits to non participating properties will be carried				

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large family households and new housing developments.

Service Head: Mario Cresci		Performance status: On target					
Action	11783	Target date 31/03/2016					
Action promised	We shall fully implement res	shall fully implement residual waste sort initiative to treat 100% of residual waste					
	All waste is now being diverted to the materials recovery facility provided by CWM at Nantycaws, Carmarthen. A small element of materials entering the sort facility is recovered by an initial sort process and the remainder of the material is sent for incineration. Approximately 18% of the bottom ash residual after burning now counts towards our recycling figures. This process will continue for the remainder of the year.						
Service Hea	ad: Mario Cresci	Performance status: On target					

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Theme: F. Carmarthenshire's communities and environment are sustainable Sub-theme: F4 Protect, enhance and conserve our natural and built environment and champion biodiversity

Managura Description	Co	2014/15 mparative Data	2015/16 Target and Results					
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year	
Average time taken to remove dog fouling (calendar days)	Not applicable		Q2: 0.79	Target: 1.40	Target: 1.40	Target: 1.40	Target: 1.40	
5.2.2.19			End Of Year: 0.96	Result: 1.38	Result: 1.29			
					Calculation: 45÷35			
Service Head: Mario Cresci		Performance status: On target						
Maaana Daamintian	Co	2014/15 Comparative Data			2015/16 Target and Results			
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year	
The Cleanliness Indicator	Not ap	plicable	Q2: 73.3	Target: 67.0	Target: 67.0	Target: 67.0	Target: 67.0	
STS/005a			End Of Year: 73.3	Result: 73.1	Result: 73.0	0710	07.0	

					Calculation: (1.46÷2) × 100		
Service Head: Mario Cresci			Performance	e status: ()n target		
	Co	2014/15 omparative Data			2015/16 Target a	nd Results	5
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of highways inspected of a high or acceptable standard of cleanliness	98.3	86.8	Q2: 99.2	Target: 92.0	Target: 92.0	Target: 92.0	Target: 92.0
STS/005b			End Of Year: 99.2	Result: 98.8	Result: 98.9		
					Calculation: (2077÷2100) × 100		
Service Head: Mario Cresci	1		Performance	e status: ()n target		
	Co	2014/15 mparative Data			2015/16 Target a	nd Results	5
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of reported fly tipping incidents cleared within 5 working days	97.72	96.46	Q2: 99.31	Target: 98.63	Target: 98.63	Target: 98.63	Target: 98.63
STS/006			End Of Year: 98.70	Result: 99.63	Result: 99.00		
					Calculation: (493÷498) × 100		
Service Head: Mario Cresci			Performance	e status: ()n target	1	

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Action 11161 Action promised We will work towards providing and					nities and environment are sustainable natural and built environment and champion biodiversity				
Action	11161	×			Target date	31/03/2016			
Action promised We will work towards providing and managing through agreements and where appropriate land acquisition (70ha 31.3.15 & 75ha by 31.3.16) of suitable habitat for marsh fritillary butterfly through the Caeau Mynydd Mawr SAC									
Comment		sly cla	g sites such as Brynwithan, where areas nt management, now in suitable						
Service Head: Eifion	n Bowen				Performance status: On target				
Action	11788				Target date	31/03/2016			
Action promised We will continue to work on the Welsh meet the project outcomes.				e Welsh Gove	Government funded project on the Carmarthenshire bogs and coastal dunes to				
Comment	The Welsh Government funded project was			project was o	s completed in February 2015.				
Service Head: Eifior	n Bowen				Performance status: On target				

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Maagura Deceription	Co	2014/15 mparative Data			2015/16 Target an	d Results	
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of adults aged 60+ who hold a concessionary travel pass	90.6	84.7	Q2: 84.7	Target: 79.0	Target: 79.0	Target: 79.0	Target: 79.0
THS/007			End Of Year: 81.5	Result: 80.1	Result: 80.5		
					Calculation: (43364÷53839) × 100		
Service Head: Stephen G Pilliner		1	Performance	status: ()n target	11	

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			e's communities and en ansport options	vironment are sustainable				
Action	10688 🗵		Target date	31/03/2016 (original target 31/03/2014)				
Action promised								
Comment	We continue to invest in more fuel efficient vehicles as we implement the fleet replacement programme. By the end of the quarter an order of 28 replacement RCV`s will have been placed - all of which will employ the latest Euro VI emmisions Technology.							
		rther operational to the targ	•	couraged by the continuing downward trend and are pleased to report				
Service Head	e Head: Stephen G Pilliner		Performance status: On target					
Action	11789		Target date	31/03/2016				
Action promised	We will invest in walking and cycling linkages, improving connections and branding routes in urban areas.							
Comment	Somment 900k of Welsh Government funding is being used to progress the implementation of several key Active Travel schemes, in the Amman Valley Cycleway, Towy Valley Cycle Route, Urban Linkages programme in Carmarthen and Llanelli and the continuation of the Pembrey Canal scheme (in conjunction with £300k match funding from Coastal Communities funding). Progress has been made with design, land purchase, planning and construction on all of the above schemes.							
Service Head	d: Stephen G P	Pilliner	Performance status: Or	n target				
Action	11790	· ·		-				

Action promised	We will complete the Carmarthenshire Amman Valley Cycleway.		
Comment	This Action refers to the ongoing development of the Amman Valley Cycleway, linking settlements in lower and Upper Amman Valleys and across the border into Neath Port Talbot. Grant funding was drawn down from the Welsh Government this year which will allow us to all but complete works on the ground on the Carmarthenshire side, with the current programme of works seeing continuous routes being created through the Brynamman sections. Progress has been made in terms of completing all land purchase required, design and fabrication of a new river crossing, obtaining planning consents and constructing significant lengths of Cycleway on the ground. Work is continuing with the projected programme seeing the completion of almost all outstanding elements on the Carmarthenshire side.		
Service Head: Stephen G Pilliner		Performance status: On target	
Action	11791	Target date	31/03/2016
Action promised	We will work with the Local Heatlh Board colleagues to develop access to health using the Bwcabus project the Teifi Valley		
Comment	Bwcabus have attended/will attend Hywel Dda Travel Awareness Events: Bronglais Hospital - 9th September Glangwili Hospital - 29th September A dedicated marketing plan has been implemented to promote the use of Bwcabus to access health. Adverts have been designed and places in community newsletters: * y barcud * bro clecs cader * clonc * llais aeron Vinyls created and placed on Bwcabus vehicles. Promoted on social media. Bwcabus involved with the design of a Patient Travel Survey. Awaiting results. Bwcabus in partnership with a number of sugeries in the Teifi Valley, will promote flu vaccination days (posters on vehicles, social media). Bwcabus will also be attending Llandysul Teifi Surgery Flu Event on 7th October.		
Service Head: Stephen G Pilliner Performance status: On target			